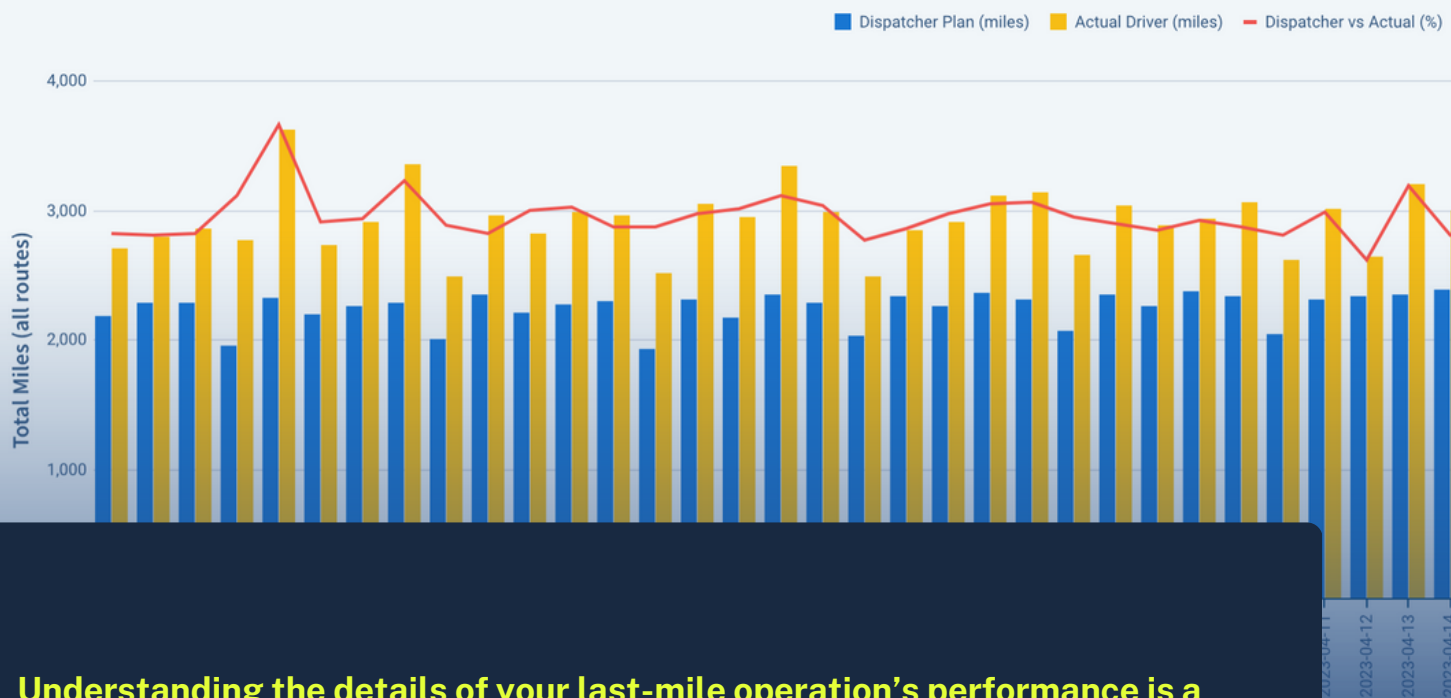


Insights & Understanding Wise Systems' Performance Manager

Dispatcher Plan vs. Driver Actual



Understanding the details of your last-mile operation's performance is a critical part of managing your business. There are numerous complex variables - orders, vehicles, drivers, and more - and costs associated with each, requiring a strong grasp of the details. Wise Systems' Performance Manager offers a portfolio of insights to give you that information.

With the ability to perform comprehensive route comparisons, it's easy to analyze planned, edited, and actual routes, along with on-time delivery percentages, to identify areas for improvement and optimize route efficiency.



Performance Manager gives managers immediate access to data-driven insights into:

- > **WISE SYSTEMS PLAN VS DISPATCHER PLAN** **Wise Systems Plan vs Dispatcher Plan** compares the Wise Systems’ optimized plan published from Route Planner against the route after dispatcher’s final edits but prior to routes being dispatched. It shows variances in time, distance and by driver to evaluate the impact of your dispatchers' work.
- > **DISPATCHER PLAN VS DRIVER ACTUAL** **Dispatcher Plan vs Driver Actual** compares routes after dispatcher’s final edits but prior to routes being dispatched against the route executed by the driver. It allows you to evaluate driver adherence to plan and how well dispatcher plans perform in the real world.
- > **ON-TIME ARRIVAL %** **On-Time Arrival %** enables you to identify drivers, routes, or other factors affecting on-time delivery % and showing

 - > % of deliveries delivered on time per route
 - > On-time performance by route and by driver
- > **DRIVER TASK VOLUMES** **Driver Task Volumes** compares driver assignments to highlight potential inefficiencies and imbalances. A more balanced workload contributes to improved route adherence, timely deliveries, and increased driver satisfaction.

Cloud-based Performance Manager offers advanced filtering capabilities to allow managers to get exactly the information they need. These dynamic selection tools allow users to refine and focus the displayed data based on specific criteria, such as time periods, depot, driver.

Part of the Wise Systems platform of applications, Performance Manager is a key ingredient in every fleet’s perfect delivery. For more information, visit [wisesystems.com/performancemanager](https://www.wisesystems.com/performancemanager) or contact sales@wisesystems.com.